



University Endowment Lands
5495 Chancellor Boulevard, Vancouver BC V6T 1E2
(Hours of Operation – Monday to Friday, except Statutory Holidays, from 8:30 a.m. to 4:30 p.m.)

Frequently Asked Questions - INFORMATION FOR NEW RESIDENTS

The University Endowment Lands are located between the City of Vancouver and the University of British Columbia (UBC). The University Endowment Lands (UEL) is an unincorporated community of nearly 4,000 people governed by the Province of British Columbia under the jurisdiction of the Ministry of Community, Sport and Cultural Development. As we are not part of the City of Vancouver or UBC; we are governed by different bylaws.

The UEL includes four distinct areas: Area A, Area B, Area C and Area D. Areas A, B and C are single family residential areas with a total population of approximately 1,300. Area D is the commercial centre, including the Village Marketplace, and contains multi-family residential units. The population of Area D is approximately 2,700 people.

1. **Web Site**

Information pertaining to garbage schedules, community planning, building and development permits, parking, business licences, dog licences, and other helpful information is available through the UEL website at:
www.universityendowmentlands.gov.bc.ca.

2. **New Resident Information**

If you are a new resident in the UEL, please complete a “New Resident Information Sheet” available at the UEL Administration office. If you own a home in the UEL; but do not actually live here, please provide us with your mailing address and a contact phone number. Or, please provide the name and phone number for your tenant or property manager.

3. **Water Billing**

All properties in the UEL are billed for water three times per year – at the end of May, September and December. At this time our office can only process cheques or cash payment. Payments can be mailed to or dropped off at the UEL Administration Office. Please make cheques payable to “The University Endowment Lands”.

Water usage in the UEL is metered and billing is based on personal use (a \$25 minimum fee applies). As we are not part of the City of Vancouver water billing is **NOT** included on the property tax bill.

4. **Garbage Pick-Up**

Each residence in the UEL is issued two totes – one black tote for garbage and one green tote for yard waste. These totes are the property of the UEL. Generally, garbage pick-up in Area A is on Tuesday and garbage pick-up in Areas B and C is on Wednesday. Yard waste pick-up is every second Thursday. Please refer to the garbage schedule for your area to confirm the dates of pick-up for garbage and green waste and to confirm what can be placed in your green waste bin. Ensure that your garbage / green waste tote: contains the correct contents; lid is not tied down; is properly positioned for pick-up; is not blocked by a vehicle or other object; is at the curb by 7:30 am on your collection day; and, that the contents are not compressed into the tote (see instructions on your Garbage Pick-Up schedule). Garbage schedules are available on our website or from the mailbox by the front door to the Administrative office.

5. **Recycling Pick-Up**

Generally, recycling is collected on Mondays in Areas A, B, and C by Emterra Environmental. Recycling schedules are available on our website or from the literature box by the front door to the Administrative office. If you have any service issues call 604-635-0991 or email askmebc1@emterra.ca

6. **Dog Licences**

Dogs within the UEL, three months and older, must be licensed and dog license fees are payable on January 1st of each year. Dogs must be on leash in the UEL. Animal excrement is not to be left on public or private property, which includes other people’s garbage or green waste bins. If purchased prior to January 31st, the fee for a dog licence is \$15 for a spayed/neutered pet and \$30 for a pet who is not spayed or neutered. On February 1st, the fees increase to \$20 for a spayed/neutered pet and \$35 for a pet who is not spayed or neutered. (The UEL accepts only cheques or cash – no debit or credit card.)

7. **Parking – Single Family**

The UEL has regulations for on-street parking in single family (Areas A and B only), multi-family and commercial areas. Vehicles in contravention of parking regulations and vehicles without a valid parking permit **may be towed** at the owner’s expense. Residents of single family homes in the UEL are encouraged to park their vehicles on their driveways. If necessary, residents can obtain a permit to park their vehicle in front of their home or across from their home if their side of the road is designated “no parking”. A single family parking permit does **NOT** permit parking in other areas of the UEL, including the village or metered parking. To obtain a single family parking permit, a new resident may be requested to provide documentation confirming that they reside at the address for which they are applying for a permit. Residents in the single family areas of the UEL may also apply for a maximum of two visitor hangers. These hangers are intended for visitors to your home only and visitor hangers must be returned to you when your visitor leaves.

8. **Parking – Multi-Family**

Some residents of the Multi-Family area are eligible for a parking permit (Residents of apartment buildings constructed after 1970 are **NOT** eligible for a parking permit). To apply for a Multi-Family parking permit, you **MUST** provide your tenancy agreement and your vehicle registration (both of which must be in your name). Multi-Family parking permits expire annually on September 30th.

9. **Mowing of Residential Boulevards**

Homeowners are responsible for mowing the boulevards adjacent to their front and side property boundaries. This includes the area between the sidewalk and the road.

10. **Property Taxes**

As we are a Provincial Government organization, property tax bills for UEL residents are issued by the Surveyor of Taxes in Victoria. Property tax bills are issued annually in late May and must be paid by the due date (approximately July 2nd) to Victoria. Payments can be made through the resident’s bank or by cheque payable to the “Surveyor of Taxes” (Please see the reverse of the tax notice for directions). **For questions regarding property taxes in the UEL contact the Surveyor of Taxes at the Ministry of Finance. Call 1-888-355-2700 - allow the automated directory to offer Option 1, and then choose Option 1 for Rural Property Tax.**

11. **Backflow Prevention Device Test**

Sprinkler, swimming pool and fire suppression backflow prevention devices must be tested annually. A certified tester must complete the required tests and submit a UEL Backflow Prevention Test Report to the UEL administration office prior to the end of May each year. The UEL Test Report form is available on our website.

12. **Building Permits**

Building Permits, and the associated fees, are required before: constructing, repairing or altering a building or structure; installing, repairing or altering any plumbing and similar works; demolishing a building; or moving a building to any property. (Plumbing permits are required for any plumbing repairs or alterations.) Building permit application requirements are available on our website or at the UEL Administration Office. To discuss a building permit application, please make an appointment with the UEL planning technician (604-660-1810) and, if necessary, bring a translator to your appointment. For more information regarding building permit application requirements in the UEL, please go to “Building Permit Application Requirements” on our website.

http://www.universityendowmentlands.gov.bc.ca/library/00_COMPLETE_PDF_APP_PKG_04-19-16.pdf

13. **Development Permits**

Many developments in the UEL require a Development Permit before a Building Permit application can be made. In general, a Development Permit is required to: erect or alter a dwelling or accessory building outside the “allowable building envelope” within the Single Family Dwelling District; erect, demolish, alter or replace buildings in any other zones; develop a Conditional Approval use; or to undertake certain other developments listed in Section 10 of the *Land Use, Building and Community Administration Bylaw*. A Guide to Development Permits within the UEL is available on our website or at the UEL Administration Office. To discuss a building permit application, please make an appointment with the UEL planning technician (604-660-1810) and, if necessary, bring a translator to your appointment.

14. **Business Licences**

All businesses operating within the UEL must obtain a business licence before legal operation of the business can be undertaken. Business licences must be renewed by January 1st annually. Fees for each type of business apply, as well as a fee for transferring a business licence from one owner to another. For more information about business licences, please contact the UEL Administration Office. A copy of the business licence application form is available on our website.

15. **Water Restrictions**

On June 1st of each year, Level 1 water restrictions throughout Metro Vancouver including the UEL are in effect. Water sprinkling is permitted between 4:00 AM - 9:00 AM only on Mondays, Wednesdays and Saturdays for even-numbered addresses and on Tuesdays, Thursdays and Sundays for odd-numbered addresses.

16. **Wildlife (Coyotes and Racoons)**

Coyotes are part of life in the UEL. Pets left outdoors unattended, especially at night, are at risk of encountering a coyote(s) patrolling their territory. For more detailed information pertaining to coyotes, visit the Stanley Park Ecology Society’s website <http://stanleyparkecology.ca/conservation/co-existing-with-coyotes/coyote-awareness-resource-package-municipalities/> Call the Coyote Info-line at 604-681-9453 when you see a coyote. If you are experiencing problems with aggressive coyotes (showing teeth, back fur raised, lunging or nipping), please call the Ministry of Environment at 1-877-952-7277. If you see sick or injured coyotes - do NOT feed them. Racoons and skunks are also found in the UEL and visit yards in search of food or shelter. If you are experiencing problems with racoons or skunks visit the Stanley Park Ecology Society’s wildlife webpage <http://stanleyparkecology.ca/conservation/urban-wildlife/other-wildlife-resources/#raccoons> or contact a pest control provider.

17. **Quiet Days – Sundays and Statutory Holidays**

Sundays and statutory holidays are considered quiet days in the UEL. Residents try to schedule noisy activities such as lawn mowing, construction, or the use of other noisy power equipment for other days of the week. The UEL Noise Bylaw prohibits any noise which is likely to disturb the quiet, peace and enjoyment of individuals on these days. Construction noise is permitted between 7:30 AM and 7:00 PM Monday to Friday, excluding statutory holidays, and between 9:00 AM and 4:00 PM on Saturdays.

18. **Library Cards**

UEL residents may apply for a Vancouver Public Library (VPL) card. Bring two acceptable pieces of identification as proof of residence, one of which should be current valid identification issued by the Province of British Columbia (driver’s licence, BC Services Card, BCID etc.). For more information contact the VPL at (604-331-3603). People unaffiliated with UBC who wish to borrow books or use fee-based library services, may be eligible for a UBC Library card. Call the UBC library (604-822-6375) for further details.

19. **Address Changes**

As per UEL policy, requests for address changes are considered only in cases where, as part of a development application, the UEL has approved relocation of the property entrance from one street to another. In these cases only, a homeowner may apply to the Manager of the UEL to change their property’s address.

20. **Emergencies**

For medical or police emergencies, motor vehicle accidents or fire – call 9-1-1.

这份文件包含重要内容, 如您用英文阅读有困难, 请找人帮您翻译.

文件内容摘要: 土地使用和建房条例草案, 养狗许可证, 垃圾及绿色垃圾收集, 路边可回收垃圾收集, 年度污水回流检测, 水费, 和介绍我们的专属网站
www.universityendowmentlands.gov.bc.ca